Volume: Clinic Services & Management

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Approval Date: 11/2012 Revised Date: 8/2012 Nebraska Health & Human Services NEBRASKA WIC PROGRAM **Procedure Title: Service Areas** 

#### **Purpose**

Define service areas as they relate to local agency responsibilities and illustrate current service area boundaries.

#### Participant Residency Within Service Areas

Applicants/participants are not required to live in the service area of the WIC local agency where they apply for or receive benefits. Only residency within the State of Nebraska is required. See Volume I, Section D for more information on residency requirements.

### Local Agency Responsibilities Within Their Service Area

Each local agency is responsible for planning and implementing the following activities and functions in their service area.

- 1. Community-based needs assessments and planning.
- 2. Coordination with other programs and services.
- 3. Outreach
- 4. Referrals (see Volume I, Section M).
- 5. Clinic sites and hours (see Volume I, Section N).
- 6. Vendor/food delivery functions (see Volume IV, Section A and Volume III, Section A).

## Overlapping Service Areas

Local agencies with shared or overlapping services areas will coordinate activities and services in consultation with the State WIC Agency. Examples of these activities include:

- outreach
- clinic locations
- clinic days and hours

# Designation of Service Areas

Services areas are designated in the WIC agreement between Nebraska Department of Health and Human Services and each local agency. Local agency activities such as operation of clinic sites, is to be limited to this service area.

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